

Renovated Work Area

December was a flurry of activity in the back office; the renovations are now complete! The area now holds 3 large desk workstations with ample storage, an additional 9.5' work counter with storage for Access Services (interlibrary loan dept), an adjustable height shared worksurface in the centre of the room. Colour was added to the space by painting two walls in "Okanagan Lake" – a deep teal blue, which provides a stunning compliment to the pale grey and white of the workstations. Staff are enjoying their new surroundings, finding the changes both functional and attractive.

iPad Catalogues

Patrons now have the option of using our mounted iPads to search our library catalogue. Much gratitude to the Friends of the Library Society for providing the funds needed to purchase the iPads and their security casements!

Stakeholder Survey

FSJPL was successful in gathering valuable data from our users, staff, community partners and funders via a stakeholder survey which was conducted throughout the month of December. A total of 155 surveys were completed; 53% of responses were gathered via an online popup window when visiting FSJPL.ca, 22.5% of responses were gathered via links on our social media platforms, 22.5% were gathered via email links sent out to our funders and community partners. 2% of respondents completed paper copies of the survey which were then added to the online survey. FSJPL looks forward to analyzing the data for development of our strategic plan.

2017 Usage Statistics

Usage growth for 2017 lies once again with digital collection circulation, which is up 7% from 2016*. Aside from new memberships added, the other three main areas of use show decreases since 2016.

| | | 2016 | 2017 | |
|---|---------------------------------|---------|---------|-------------------|
| 1 | People through the door | 89,349 | 82,812 | down 7% from 2016 |
| 2 | New patrons added in 2017 | 1,065 | 1,083 | up 2% from 2016 |
| 3 | Physical Collection Circulation | 119,633 | 111,405 | down 7% from 2016 |
| 4 | Digital Collection Circulation | 17,636 | 18,886 | up 7% from 2016 |
| 5 | Public Computer Sessions | 14,123 | 13,001 | down 8% from 2016 |

*Please note that some statistics above are preliminary and will be updated prior to the AGM.

Programming statistics are still being compiled but preliminary numbers indicate a minimum of 15% increase in attendance for 2017.

Alaska Highway News wrote an entertaining article on our statistics, including highlights of most often borrowed titles in popular genres. If you missed it, you can read the article here:

<http://www.alaskahighwaynews.ca/arts-culture/local-a-e/canlit-biographies-and-picture-books-top-library-lending-list-in-fort-st-john-1.23141978>

FSJPL Statistical Trends

