

Long-Time Service

This month marks Jill Baccante's 19th year of service with FSJPL! Jill is our Access Services Coordinator; she works to assist patrons with all aspects of interlibrary loans, provides resources to our visually impaired patrons, and makes home deliveries to ensure equal access to those in the community with mobility issues.

Jill first joined FSJPL as a casual circulation clerk in 1999. From there, she moved directly into the interlibrary loan department when the position became available. In the early 2000s Jill completed the six-course Community Librarian Training Program offered by the BC Libraries Branch, designed to help build capacity in rural library staff. The program was discontinued by the Branch in 2013.

Over the following decade, Jill delivered the outreach Parent-Child Mother Goose Program. The national program's purpose is to introduce children aged 0 – 2 and their caregivers to the pleasure and power of using rhymes, songs, and stories together. Jill and her colleague Marie facilitated the Mother Goose program in community centers throughout Grandhaven, Charlie Lake, and Taylor.



Over the years, Jill has participated in many projects aimed at increasing access to patrons; she works patiently with seniors seeking to learn to use electronic devices to access our digital services and she has served on committees to guide province-wide chat-reference initiatives; she makes regular book deliveries to patrons at the Peace Villa Care Facility.

Jill's friendly face can be glimpsed through the back-office window while she works her magic behind the scenes. She is enjoying the new Access Department remodel which provides much needed counter space while processing her multitudes of daily mail bins!

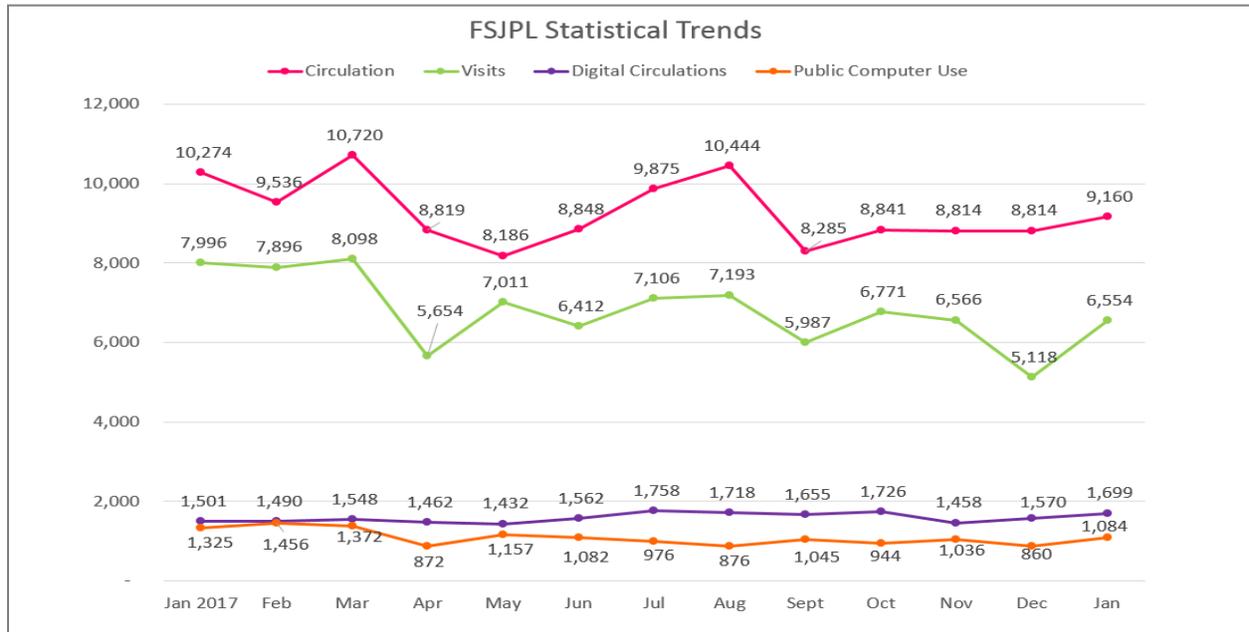
FSJPL is fortunate to have an employee such as Jill – here's to many more years!

In March, we will be celebrating Circulation Services Coordinator Kate Mahler's 20th year of service with the library! Watch next month's report for highlights from Kate's dedicated service to FSJPL.

Kerry France
Director of Library Services

Statistics

January brought increases across the library's four major usage areas.



2013 – 2017 Annual Statistics

